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9 Bangalore, India

31 October, 1992

oe www.datasciencesociety.net/a uthor/shekharharshvardhan/ in linkedin.com/in/shekhar-h- vardhan-bb486668

TECHNICAL SKILLS

CIE o

Ayr Lad

Machine Learning ee) ed

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LANGUAGES

Hindi

Native or Bilingual Proficiency

English

Full Professional Proficiency

Shekhar Harshvardhan

| am Bsc. IT graduate, with 2+ years of experience and pursuing Post Graduate Diploma in Data Science seeking out job opportunities for a successful career in the field of Data Sciences. | need a platform to utilize my skills and capabilities to the fullest and contribute to the growth of the organization.

WORK EXPERIENCE

Computer Support Specialist. Concentrix Daksh Pvt. Limited

12/2016 — 01/2018 Gurgaon Working with the IT Team

Job Responsibility

© Maintenance and monitoring of computer networks and systems.

© Diagnosing and solving hardware or software faults.

© Analysis of system logs in order to discover any underlying issues or trends. Testing and evaluating new technology.

« Organizing process training sessions to Newbie's on recent issues and client updates.

Senior Associate Teleperformance India private limited

03/2016 — 11/2016 Gurgaon

was working in Work-force management (WFM) team for Uber Technologies, Inc for US clients.

Job Responsibility

© | was handling Performance reports, Customer survey reports, Centralised dashboard.

© Handling Customer Relationship Management(CRM) to analyze customer interactions and data throughout the customer life cycle

IT asset reports, Scheduling report delivery and data exports for Riders and Drivers

Associate WNS global services

02/2015 — 03/2016 Gurgaon | was handling MIS Reporting for MAX Group Pan India.

Job Responsibility

= Compiling weekly, Monthly Snapshots and Conversion Sheet.

5 To ensure Quality level components, Standards, targets, develop the team, to ensure delivery of consistently superior customer experience by highly knowledgeable.

© Internal and External Quality Calibration of the Process. Escalation transaction to provide customer support.

EDUCATION

Perusing PG Diploma in Data Science(Full time) Manipal ProLearn, Bangalore

2018 — Present 7.50/10.00GPA Courses

© Machine Learning

o Statistics

© Data Visualization © Big Data

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INTERESTS

EDUCATION

Travelling | | Skating |

Bachelor of Science (Information Technology) Monad University, Hapur

2014 65%

SSC & HSC Mount Sinai School, Corbett City, Nainital

04/2006 — 04/2010

PROJECTS / CASE STUDIES

Flight Ticket Price Prediction (Hackathon)

Fake News Detection (Datathon) 5 Using Supervised Machine Learning Technique, built a model to identity false news propaganda.

Dashboard creation IPL and USA Homicide © Designed Tableau dashboard which helps to get an insight of IPL data set and Homicide

Classification of Sign Language Representation on Digits © Case Study

Recommended System on Electronics (on-going) © Case Study

Simple Analysis on Bank Database and HR DB using Oracle SQL © Case Study

CERTIFICATES

Datathon

Microsoft Excel Training From WNS Learning Academy.

Basic of Lean Six Sigma Training from WNS Process Excellence Team. National Shooting Championship 2013 (NCC Uttarakhand Directorate)

NCC C Certificate

DATATHON ARTICLES

fac ow (Identify News weather its Propaganda or Non-Propaganda) 01/2019 https://www.datasciencesociety.net/author/shekharharshvardhan/

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